

Letter of Complaint

The Purchaser:

Name and Surname

Address

Phone and e-mail

The Seller:

ENLON s.r.o., Na Lysinách 457, 147 00 Praha 4, ID no.: 62416383

Identification of a product:

Purchase invoice no.

Date of purchase

Product (name and code)

Problem identification (please describe the problem with the product):

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Preferred method of the settlement of your complaint (choose one):

- a) Repair b) Exchange c) Discount d) Cancellation of the contract

In....., on

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Signature

Attachment: Copy of the Purchase Invoice

Your complaint letter will be handled within 30 days in accordance with the Terms & Conditions of ENLON s.r.o.

You will receive confirmation e-mail of receiving your complaint letter and information about a process of the complaint.